

## Evaluation Criteria for Elevator Service Contract

The Government will award a contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation will be most advantageous to the Government, price and other factors considered. The following factors shall be used to evaluate offers:

### Technical Excellence:

1. Contract shall provide proof that an OSHA certification.
2. Each employee has competency safety training.
3. Proof of License.
4. Certification of Liability Insurance.

All of the above criteria are considered of less importance than lowest price technically acceptable.

### Past Performance:

1. Provide documentation indicating current and past performance as an elevator maintenance service in health care environments during the most recent three years. Submission must address, but is not limited to, the following: List a minimum of three (3) relevant and verifiable references, including dates of performance, point of contact and telephone number for proposed candidates and firm. In addition, include information that depicts contract compliance, financial stability and efficiency, and customer satisfaction. The Government will evaluate past performance on the basis of information that may be obtained from the offeror and references provided in its technical proposal concerning previous commercial and Government contracts. The Government may also use any relevant information in its possession or in the public domain. Please provide contact names and phone numbers of current and/or past customers that the following may be verified.
  - a. Assessment of the quality of services delivered under past or other current contracts and the extent to which services conformed to the contractual requirements. The evaluation will be based on present and past performance information furnished by the offeror and other available sources, such as other government agencies, subcontractors, or customers of the offeror.
  - b. Assessment of how well Contractor responds to problems and changes that affect delivery of a quality service. The evaluation will be based on present and past performance information furnished by the offeror and other available sources, such as other Government agencies, subcontractors, or customers of the offeror.

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